

How ProjExc helped a mature housing association shift it's approach by changing to a 'PM Way of Working', ensuring timely outcomes for all stakeholders.

Client :	Housing Association
Annual 3rd party audit had identified a need to re-focus thinking onto project outcomes. It was necessary to change thinking, and enable flexible responses to rapid external and internal change. Sponsors and PMs, many new to PM methods, were in need of the skills & tools to be able to consistently manage an ever changing portfolio of projects.	: Identified needs
ProjExc services :	<div>Assess > Process > Tools > Competence > Discipline</div>
After identifying quick wins and longer-term development targets, ProjExc worked with key stakeholders in creating a bespoke PM Way of Working for project delivery. This included processes, tools, templates and competence development for project & portfolio management. To help the new methods stick, ProjExc then provided an interim vPMO service, whilst blending into a self-sufficiency.	: Client journey
Improvements seen :	<ul style="list-style-type: none">Established consistent completion of engagements on time and within budget.Improved portfolio management and board reporting, removing scope for nasty surprises.Ability to deliver more work with the same team.Established a common language for change.
<p>"With this PM Way of Working we are delighted to be able to focus board & team attention on the right things at the right time. ProjExc did exactly what we asked of them, and working with them was a delight".</p> <p>Chief Executive</p>	What the client said